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All Hands on Deck, v.1, 26 March 2009

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All Hands On Deck!

March 26, 2009—Volume 1

Announcing New Daily Meetings

The first of the “All Hands on Deck” meetings took place on Wednesday, March 25th from 8:00-8:30 AM in the Onyiuke Dining Room.

Dr. Mike Summerer, Hospital Director, introduced the concept and presented the first agenda.

Beginning on Monday, March 30th, meetings will occur each morning from 8:00-8:30 AM in Onyiuke and continue daily for the next six months.

Ann Marie Capo, Associate Vice President of Quality Programs, will lead the meetings. Some Bed Huddle attendees and department managers are required to attend. Bed Huddle is a 10-15 minute 8:30 AM daily meeting where multidisciplinary staff come together to review patient flow throughout JDH.

“All Hands on Deck” is not an optional meeting, and it is of the **highest priority**. If required attendees are sick or on vacation, they must make arrangements for an alternate to attend in their place.

The focus of the meeting will be the Massachusetts General Hospital (MGH) Consultants’ Performance Excellence assessment / findings and our progress toward transformational change. We will be working to close the gaps on the MGH recommendations as well as cease our DPH probation as soon as possible. Approximately 30 action teams will soon begin

to address specific elements of the recommendations. We are on a tight time frame and must provide evidence of our progress to both DPH and the MGH consultants on an ongoing basis. “All Hands on Deck” will have an agenda each day that will focus on a specific element of the MGH report and related action team as well as issues / events encountered in the hospital the day before. The meetings will be conducted in a format similar to Bed Huddle—as an open forum to facilitate communication and problem resolution.

More information will be shared through weekly newsletters distributed via e-mail to all staff every Thursday, with the exception of holidays. These newsletters will include details on our progress toward transforming our hospital through these performance excellence measures.

“Shout Out” Corner

A special thank you to the JDH Clinical Informatics Team: Dana Vibert, Sandy Pilares, and Marie Sudsbury; and the Siemons POE IT Builder Team: Sharon Shaw, Daniela Hristova, Sandy Newton, and Ann Marie Abril—who have been working with Bert Romeo on the successful implementation of our new medication reconciliation/discharge summary POE application this week.



Note: All future editions of this newsletter will be sent electronically. Managers will make copies for all staff.

John Dempsey Clinical Operations Administration
Mike Summerer, MD, FACPE—Hospital Director